Financial Services Guide – Part 2

Version number 25.0, 1 November 2025

This FSG Part 2 contains information specific to your Adviser and their firm and should be read together with the FSG Part 1, Version Number 25.0, which contains information about the AFS licensee and their general obligations and arrangements. Paragem Pty Ltd (Paragem'), has authorised your adviser to distribute this FSG.

The financial services provider

Your Adviser is authorised to provide financial services as:

An authorised representative of Paragem AFS licence no. 297276, ABN 16 108 571 875, authorised to provide the financial services described in this FSG through SC Private Wealth Pty Ltd, ABN 51 688 963 439, Trading as Synergy Private Wealth, ASIC ID number 1316388.

Referral arrangements

SC Private Wealth Pty Ltd Trading As Synergy Private Wealth may have referral arrangements with other professional service providers. If a client is referred to us, we may pay the referrer a fee or other benefit. We will record the details of any referral fees in the Statement of Advice we prepare for you. If we refer a client to another service provider they may pay us a referrer fee. We will only refer you to third party professionals, where we believe it is in your best interests to do so. All fees and commissions are paid to SC Private Wealth Pty Ltd.

Referral partner	Description of referrer	Payment structure
AIA Health	*Private Health Insurer*	AIA Health will pay a referral fee of 20% of the client's first year's premium.

Please refer to FSG Part 1, for further information on other relationships that might influence Paragem in providing financial advice services, we will also disclose any associations or conflicts in the Statement of Advice that we prepare for you.

Fees

These fees should be considered a guide only. We will discuss your individual needs and agree our fees with you before we provide advice. The actual agreed fees will depend on the complexity of your circumstances, goals and needs and the scope of advice we provide. Please note that fees may be higher than those outlined here if mutually agreed upon. The indicative fees we charge are set out below:

Advice Preparation and Implementation fees:	The fee for the preparation and/or implementation of our advice is calculated as follows: o Minimum fee is $770 o Maximum fee is $13,200
Ongoing & Fixed Term Service Fees:	These are the fees you pay when you agree to receive our ongoing or fixed term advice. Our services will be agreed with you in a Client Service Arrangement. o Minimum fee is $2,200 o Maximum fee is $77,000
Non-advised Transaction Fees:	If we assist you on an execution only basis (ie where you have been offered and declined advice), a fee of up to $10,000 will be applicable.

Note: All fees are inclusive of GST.

Our contact details

Shane Case

Synergy Private Wealth

Website: www.synergypw.com

Office Address:

Level 6

55 Grenfell St

Adelaide SA 5000

Phone: 08 8373 4386

Email: shane@synergypw.com

Our Privacy Collection Statement

We collect personal information about you (and, if applicable, anyone acting on your behalf) to help us provide financial services that are suited to your needs, to manage our relationship with you, and to meet our legal obligations under the Privacy Act 1988 and the Corporations Act 2001.

This statement forms part of our broader Privacy Policy, and together they make up our formal notice under Australian Privacy Principle 5.

Why we collect your information

We need certain information to understand your financial situation and provide appropriate advice or services. The specific information we collect will depend on who you are and the nature of the services you need.

If you choose not to share some details, or if the information is incomplete or inaccurate, it may limit our ability to provide advice or services to you, or we may not be able to proceed at all. It could also mean that the advice you receive is less tailored to your situation. In some cases, we may need to end our relationship if we cannot properly meet your needs.

Who we may share your information with

To deliver our services, we may need to share your information with:

- Product and platform providers
- External service providers (e.g. paraplanners, IT providers)
- Other professionals you've authorised us to work with (e.g. your accountant or tax adviser)

Shane Case may engage the services of external services providers both here and overseas who supply administrative, financial or other services to assist us to provide financial and services to you.

- Intelliflo. This provider is located in Australia and the UK.
- GPK Group. This provider is located in Australia
- Advice Lab – This provider is located in Australia and Sri Lanka
- Filenote.ai - This provider is located in Australia

Sharing information overseas

Some service providers we use may be located overseas or have operations outside Australia. Your personal information might be stored or accessed in these countries. We take reasonable steps to make sure your information is protected and handled in line with the Australian Privacy Act.

For more information about which countries your information may be sent to, please refer to Count's Privacy Policy or contact us directly. If you do not wish for your information to be transferred overseas, please let us know.

Accessing or correcting your information

If you think any of the details that we hold are incorrect or out of date, please contact us to correct this. You can ask to access or correct your personal information at any time by contacting us.

A copy of our Privacy Policy is on Count's website www.count.au. We can also send you a copy if you contact us.

ADVISER PROFILE

About Shane Mark Case

The Authorised Representative number for Shane Case is 239360 and his details are available on the Financial Advisers Register.

What experience does the adviser have?

Shane has been advising clients across a wide range of financial strategies and products since 1990 predominantly being self-employed for most of this period of time however Shane did spend five years working with IPAC and AMP in Adelaide Canberra in Sydney.

What qualifications has the adviser completed?

Qualification Name
- Certified Financial Planner (CFP)
- Master's in Business Administration (MBA)
-Diploma of Financial Planning (DFP)
- Member of Financial Advice Association (FAAA)
- Super Concepts and ICFS Specialist SMSF

What products and services can the adviser provide?

Shane Case is authorised to provide the following products and services:

- Deposit and Payment Products
  - Deposit and Payment Products – Non-basic Deposit Products
- Government debentures, stocks and bonds
  - Government Debentures, Stocks or Bonds
- Life Products
  - Investment Life Insurance Products
  - Life Risk Insurance Products
- Managed Investment Schemes
  - Managed Investment Schemes, including IDPS
- Retirement Savings Accounts
  - Retirement Savings Account Products
- Securities
  - Securities
- Superannuation
  - Superannuation - All
- Margin Lending Facility
  - Standard Margin Lending Facility

What other associations and relationships does the adviser have?

- Financial Advice Association Australia (FAAA)

How will your financial adviser be paid for the services provided?

All fees and commissions disclosed in the FSG which are attributed to the services provided to you by your adviser are paid to Paragem who will pay up to 100% of those fees and commissions to Synergy PW Pty Ltd, may pass on up to 100% of those fees and commission to Shane Case.

Shane Case is a Director of Synergy PW Pty Ltd, ABN 51 688 963 439, and is remunerated through the payment of salary and bonus.
